



Effective May 29, 2024, Interac® Online Payments (IOP) services will no longer be offered by KCCU.

As of May 29, 2024, Interac® Online payment services will no longer be available to KCCU members. This includes payments to retail merchants, as well as Canada Revenue Agency (CRA) remittances. With a steady decrease in the number of merchants offering this payment method, Interac has decided to discontinue this service entirely by fall 2024.

Alternative Payment Methods

There are several alternative payment methods members can use for online payments including:

- [Online Banking Bill Payments](#)
- [Credit Cards](#)
- [Interac® e-Transfers](#)
- [Pre-Authorized Payments](#)

Members are advised to have alternative payment methods in place for critical payments such as bill payments or CRA remittances.