



April 14, 2020

Dear Membership,

All our lives have been interrupted by the pandemic of COVID-19. We have all had to adapt in order to stay healthy; implementing the extreme measures of social distancing, self-isolating away from family and friends, for some of us, having to work from home, and for many others, enduring the loss of jobs, income, and financial stability.

Regardless of the interruptions we have been experiencing, at Kingston Community Credit Union, our commitment to our Mission Statement for the membership will always remain the same. Even though these are unprecedented times for the business sector of our community, province, and nation, I am proud to say that we continue to stand strong in our values: Co-operative, Integrity, Sharing, Financial Strength, Education, and respect for all.

Our Landscape may look different for this short period of time, yet our core remains the same.

On behalf of our Board of Directors, we extend our gratitude to the whole team for the extra efforts, for the passion to maintain a high level of service, for working above and beyond the call of duty, and for their keen urgency and adaptability to constant change. We are very fortunate at KCCU to have a team with diverse talents, working cohesively in a co-operative business.

As we move through this COVID-19 pandemic, please join the Board of Directors in expressing full confidence in the entire KCCU team as we continue to support the financial interests of our Membership.

"In the waves of change, we find our true direction"

Sincerely,

*Lisa Dirocco*

Chair - Board of Directors

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